Jacek Pastuszka Executive Vice President Western Europe

## GROWING MARGINS IN WESTERN



## Western Europe – today's agenda

- 1. A strong business in a competitive and vibrant region
- 2. Continuing our premiumisation agenda
  - Restore core beer
  - Grow craft & speciality and alcohol-free brews
  - Gain on-trade momentum
- 3. Value management supporting positive price/mix development in a challenging pricing environment
- 4. Funding the Journey culture driving lower costs





## We have delivered solid progress in Western Europe



**OPERATING PROFIT (DKKbn)** 



#### OPERATING MARGIN (%)







### Our footprint in Western Europe, # 1-2 position in 13 markets

<b>NORDICS</b> Denmark, Sweden, Norway, Finland #1 in the market 31-54% national market share 5 breweries		C
SWITZERLAND Feldschlösschen #1 in the market 40% national market share 1 brewery	FRANCE Kronenbourg #1 in the market 28% national market share 1 brewery	<b>50</b> 9
POLAND Carlsberg Polska #3 in the market 18% national market share 3 breweries	UK Carlsberg UK #4 in the market 10% national market share 1 brewery	of Group operating pro
<b>OTHER MARKETS</b> Italy, Germany, Portugal, Baltics, South E	ast Europe	





#1-2 in six markets with 17-47% national market share

12 breweries

## We see strong fundamentals for the beer category in Western Europe, supporting value growth...



Beer segment value share development

- Stable markets in volume terms
- Value growth through price/mix
  - Growth of premium and super premium driven by mix and pack
  - Craft & speciality and alcohol-free important value growth drivers
- Moderation trend opening for growth opportunities in alcohol-free brews
  - Leveraging existing brand strongholds and innovations
- Consumer demand themes around authenticity, flavoured beer/mixes and sustainability expected to impact future category innovations
- Continued channel shift
  - Modern off-trade growth
  - Online, discount and convenience highest growing sub-channels



... and are well positioned in key markets with an attractive brand portfolio, driving margin expansion through brand mix and price

#### **STRONG REGIONAL FOOTPRINT**

 Well positioned for the continued premiumisation journey as well for capturing future category growth pockets

#### POWERFUL BRAND PORTFOLIO

• Mix of high performing international and local power brand strongholds to secure growth in core, craft & speciality and alcohol-free brews

#### STRONG ROUTE-TO-MARKET

 High share of direct distribution leveraged to drive adjacent CSD products

#### **INCREASING SHARE OF PREMIUM SEGMENTS**

• Well executed value management and point-of-purchase execution



Net revenue split



Net revenue/hl HI 2019

**CORE BEER** 

CRAFT & SPECIALITY

Volume H1 2019

ALCOHOL-FREE BREWS



Volume H1 2019

## We revitalise core beer and protect our position with local power brands...

#### Over the last 3 years we have:

- 1. Clarified the roles of all local power brands in the portfolio
- 2. Sharpened their positionings
- 3. Reflected this in consistent and involving brand experience

#### This has resulted in healthy growth of almost all local power brands



New position as a bridge between mainstream and craft beer with consistent focus on food pairing

- Premiumisation (+24% gross brand contribution)
- Doubled market share in off-trade





Consistent renovation, move from mainstream to upper mainstream and the Demand Space Knowing the Best

- Premiumation
- Strong, consistent value growth





## ... and drive premiumisation by accelerating craft & speciality and Somersby...



1664 Blanc

- Launched in 10 new markets
- Strong growth supported by South East Europe and Baltics (+132%) and relaunch in Denmark (+293%)



Grimbergen

+4%

- Five new World Beer awards across range
- New abbey brewery capturing world attention
- Growth supported by Denmark (+17%) and Poland (+106%)





- Launch of Special Effects alcohol-free beer
- Bel Air Sour launched in five markets
- Strong growth across markets in Western Europe





- Strong performance in Poland delivering +33% volume
- New look & feel launched in all markets
- New Somersby Spritz
  exceeding target in Finland

**Local craft** Profitability up across markets



- Leading positions with local craft champions in four markets
- Supporting leadership through sustainability & industry events
- High innovation pace with +70 new beers YTD2019



Numbers are 2018 vs. 2017 unless otherwise stated

## ... as well as strengthening our share in alcohol-free brew segment

#### 1m hl

- In Western Europe
- France and Poland are our largest Western European markets for alcoholfree brews

#### No. 1 AFB

• Market leader in alcohol-free brews\*

#### +46%

• Volume growth H1 2017 - H1 2019

#### AFB volume growth HI'17-HI'19



#### BALTICS

- Alcohol-free brew under one GO brand
- +200% growth since 2017



#### POLAND

- Okocim 0.0 radlers launched in 2017
- Significant contributor to AFB growth



#### FRANCE

 New variants – Framboises and Tourtel Botanics – in 2019, driving +25% growth

#### SWEDEN

- AFB ~5% of beer market volumes
- Strong focus on AFB portfolio awareness
- Sampling and activation supporting growth
- Launch of Brooklyn Special effects





\* Volume share; Nielsen MAT

### We are strengthening our position in on-trade through leveraging DraughtMaster and digital

#### DRAUGHTMASTER

- Key enabler for re-igniting on-trade growth
- Roll-out delivering compelling results\*
  - +32% increase in range on tap
  - +17% mix shift towards craft& speciality
  - +7% volume growth
  - Digital solutions taking DraughtMaster to next level

#### DIGITAL BUSINESS TRANSFORMATION

- Step-changing the service to and convenience for customers
  - Impacting customer acquisition

**R**E

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- Driving premiumisation
- Building loyalty

## Leveraging value management to drive sustainable and profitable growth for Carlsberg and our customers





## Funding the Journey culture continues with rigorous cost control

- Applying OCM rigorously across the region
  - Reducing SG&A/net revenue consistently
- Increased marketing spend but applying OCM to improve effectiveness of spend
  - Harmonising media buying
- Reduced SKU portfolio complexity
  - Low performing SKUs removed or improved, leading to reduced complexity and higher profitability
  - All SKUs tracked vs. GPaL thresholds
    - Q2 2019 share of SKUs below thresholds dropped by 12% vs. last year
    - Average tail\* GPaL margin improved by 4%
- Cooler and draught equipment management focus





\* Tail = SKUs contributing to bottom 1% GPaL

### In summary, we are well positioned to drive value growth and margin expansion in Western Europe



Our premiumisation agenda has delivered positive results

Improved performance of

core beer

- Consistent growth of craft & speciality
- Protecting and growing our no. 1 position in alcohol-free brews

03

02

Gaining on-trade momentum

- Rolling out DraughtMaster
- Leveraging digital to enhance customer experience

04

Value management supporting<br/>positive price/mixInternalising Funding the<br/>Journey culture driving<br/>efficiencies and lower costspricing environmentInternalising Funding the<br/>Journey culture driving

# Appendix



## Driving premiumisation through bringing betterments to beer with the global relaunch of Carlsberg Pilsner

- Relaunched in 11 out of 15 key Western Europe markets with a full range of betterments to drive premiumness and substantiate Probably the best
  - +50% increase in quality perception\*
  - +15% increase in findability on shelf\*
- Renewal of Liverpool and Mads Mikkelsen contract
- Early UK results in on-trade\*\*
  - Value sales: +2.4% (segment -2.4%)
  - Price per litre: +3.7% (segment +2.6%)
  - Value rate of sale: +3.9% (segment -1.8%)





Graham Fewkes Executive Vice President Asia

# GROWING



## ASIA today's agenda

- 1. Strong top- and bottom-line growth
- 2. A diverse portfolio of complementary businesses
- 3. Head- and tailwinds for our positive revenue growth outlook
- 4. Case studies from China
- 5. Premiumisation and new geographic and channel expansion will continue





### We have delivered strong results in Asia



**OPERATING PROFIT (DKKbn)** 



#### **OPERATING MARGIN (%)**

13.9

2017



15.5

2018



**29**% of Group volumes

% of Group operating profit



### **# 1-2 position in 7 Asian markets and strong topand bottom-line growth in our biggest markets**



#### VIETNAM

Market share û Volume +15% Net rev./hl +5% Operating margin û



#### LAOS

Market share û Volume +8% Net rev./hl +3% Operating margin û



CAMBODIA Market share ↓ Volume +1% Net rev./hl -4% Operating margin ↓



SINGAPORE Market share û Volume +4% Net rev./hl +5% Operating margin û



Group

H1 2010 local currencies.

## Turning our SAIL'22 strategy into results

FUNDING THE	2014 = Index 100	2014	2017	2019 H1
JOURNEY	COGS % of net revenue	100	96	95
Cost savings & working capital savings	SG&A % of net revenue	100	96	88
	TWC % of net revenue	100	5,380	5,878
<b>SAIL*</b> 22	Brands marketing	100	132	142
	Premium volumes	100	148	195
for reinvestment into premium brands	NS/hl	100	115	139
& new growth opportunities at higher margins	Net Revenue	100	112	147
	Operating margin	17.6%	20.8%	22.1%



## Revenue growth outlook varies by market type



LDA population and/or per capita consumption growth



## Positive topline outlook for Carlsberg's Asian footprint, facing tail- and headwinds





### China remains >60% of our Asian footprint



We remain bearish on volume vs bullish on value outlook for China beer market China's workforce shifts from industry to services Number of employees (m)



Source: China Ministry of Human Resources and Social Security; graph from FT



## New geographic sources of growth

#### We grow fast but under-index in bigger provinces in our two biggest markets

#### **Big Cities – China**

	2017	2018	2019 HI
City build-up	9 cities	+22 cities	+5 cities
% of China net revenue	7%	15%	20%
GPaL/hl index	107	111	115

- 2020: Extra 5 cities planned with focus-switch to building concentric suburbs around existing cities
- Brand mix shifting towards local specialty brands

#### **Big City sales mix**



#### Southern India

Carlsberg grows fast in the bigger southern India states of AP, TEL, KAR, KER, where PCC is highest. We currently significantly under-trade

	2017	2018
South as % of all India – industry	38	40
South as % of Carlsberg India	17	21
South – Carlsberg market share %	8	9.5
South - Industry volume growth %	+2%	+18%
South – Carlsberg volume growth%	+2%	+40%



Specialties with exceptional provenance & story-telling accelerated China growth in H1 2019

### New channels & geographies for our regional Chinese jewels

A masculine brand from a mysterious place, multiplied by word of mouth



- Richer, stronger beer in a bigger bottle
- Wusu challenge: social media phenomenon
- New distribution in 26k BBQ outlets across 30 new cities
- Our #1 brand via eComm
- +650kh YTD growth outside Xinjiang
- Price index 200 (outside Xinjiang)

An indulgent brand from a romantic place, multiplied by domestic tourism



- From mythical Shangri-La in Yunnan...
- ...the original 'unwind & unplug' demand space
- Delicate jasmine-infused recipe
- Volume sales +16% YTD
- 1150 image outlets in 10 Big Cities
- Price index 400





### We grow share in fastest-growing channels in China with significant headroom for growth as we invest in new capacity and route-to-market solutions

Channel mix opportunities remain for Carlsberg



Carlsberg sales by channel



Volume growth H1 2019

CHANNEL	INDUSTRY	CARLSBERG CHINA
MOFT	+2%	+46%
ECOM	+60%	+131%
TOFT	-2%	+6%
NEO	-3%	+5%
DINING	-1%	+10%

### Winning market share in high-growth channels





## Mix premiumisation driving net revenue/hl in China

#### Stronger and tighter portfolio

More investment focused on top 3 brands



#### International brands driving revenue and margin gains ...

Off-setting adverse channel mix impact on margins as modern off-trade and e-commerce grow



... whilst improving local brand margins by +110bps via up-trading ladders within the brand families, including white beer & crafty line extensions for local power-brands











## Significant long-term premiumisation potential as various key businesses still under-trade in premium segments

#### Carlsberg Asia businesses ranked by price segment mix





In summary, we are well positioned to sustain volume & value growth in Asia



Enviable footprint of market-leading businesses across Asia



Well-integrated region with tight cost control and process discipline

03

Tight, winning portfolio of well-funded premium brands 04

Well-exposed to a blend of category consumption growth, mix premiumisation and tomorrow's winning channels



Lars Lehmann Executive Vice President Eastern Europe

# REBALANCING VOLUMES IN



## We have strong positions in all markets in Eastern Europe



iroup

## We have a strong business in Eastern Europe, despite current challenges

TOTAL VOLUMES (m.hl)



**OPERATING PROFIT (DKKbn)** 



#### NET REVENUE (DKKbn)



#### **OPERATING MARGIN (%)**







### Ukraine, Kazakhstan and Belarus have increased their share of regional profit, though Russia remains the largest market





Split of operating profit

### We have been driving value through premiumisation with international premium brands, craft & speciality and alcohol-free brews...





## ... and pricing, leading to strong price/mix...

#### Price/mix









## ... while maintaining cost control through Funding the Journey culture

Marketing/revenue



SG&A/revenue

16%





## The Russian beer market has stabilised after many years of decline

Beer market volumes

- Growing modern trade and growing specialised DIOT stores. Traditional trade continue to decline
- Current regulatory environment more predictable
  - Excise duties stable at RUB 21 per litre beer in 2017-19
  - RUB 1 increase in 2020 and 2021 respectively
- Market growth in 2018 driven by:
  - Warm and dry summer
  - Football world cup
  - Craft & speciality and alcohol-free beer
  - Expansion of specialised DIOT stores
- In H1 2019, beer market volume increased helped by high level of promotions



#### **Market characteristics**



### Our market share in Russia has been under pressure due to our value focus...



Market share

#### Source: Nielsen



### ... and we will rebalance the Golden Triangle in Russia, while pursuing our SAIL'22 priorities

#### STRENGTHEN THE CORE

#### • Drive core beer brands

- Turn around the Baltika brand through innovations and focus on execution
- Continue growth and premiumisation of Carlsberg brand
- Strengthen Zatecky Gus brand
- Simplify and upgrade regional portfolio to drive share growth
- Strengthen capabilities and execution
  - Grow market share in modern trade
  - Defend market share in traditional trade
  - Increase share in growing sub-channels and segments
  - Improve commercial efficiencies

#### **POSITION FOR GROWTH**

- Continue to drive penetration and innovation of Baltika O
- Scale up craft & specialty brands, such as 1664 Blanc and Grimbergen

#### **CREATE A WINNING CULTURE**

- Reduce layers, faster decision making
- Drive performance management

#### **GOLDEN TRIANGLE**

FCF

EBIT

organic growth

GPaL

margin

Volume

organic growth



## The Ukrainian beer market has shown small volume growth following many years of decline

**Beer market volumes** 

- Beer market growth in 2018 supported by
  - Good summer
  - Better macro-economy
- Beer market volume dynamics remained positive in H1 2019
  - Launch of competing brands with high marketing and sales support
  - High level of promotional activity in the market
  - Continuation of balanced regulatory policy
- Carlsberg Ukraine lost market share in H1 2019 due to value focus



Carlsberg market share



HI 2019

30%

## Carlsberg Ukraine has grown value through pricing, innovations, good execution and cost control

- Volume & value growth driven by
  - Core beer brands: Lvivske and Baltika
  - Successful launches of Garage, 1664 and Somersby
  - Leadership in alcohol-free brews with Baltika 0 and no. 1 market position in Kvass
  - Value management via innovations, mix improvements and pricing



#### **Operating margin**







- Lvivske the oldest brand in Ukraine from 1715
- Strong local power brand # 1/2 in market



#### market share

• Ukraine – #1 global market for Garage



## **59%** market share in cider

• Ukraine - #2 global market for Somersby



## Carlsberg Kazakhstan has delivered strong growth in market share, top- and bottom-line

- Net revenue growth driven by volume, price and positive mix
- Strong portfolio and value management
  - Delivering positive results for core beer, craft & speciality and alcohol-free brews
- Good exposure to growing DIOT and modern trade channels
- Very good cost control
- Strong execution culture





2018

2016





## In Belarus, strong local power brand and execution have delivered share growth and good financial results

- Focus on local power brand Alivaria driving volume & value growth
- Building alcohol-free brew category successfully with strong growth in H1 2019
  - +36% growth of Baltika 0
  - +20% growth of kvass brand
- Developing craft & speciality category with Grimbergen and 1664 Blanc
  - +251% growth of craft & speciality portfolio in H1 2019
- Investing in point-of-sales equipment (coolers and draught)
- Strong route-to-market and exposure to all key channels, regions and segments









## 18%

Alivaria – #1 brand in Belarus





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